

# Appendix Five

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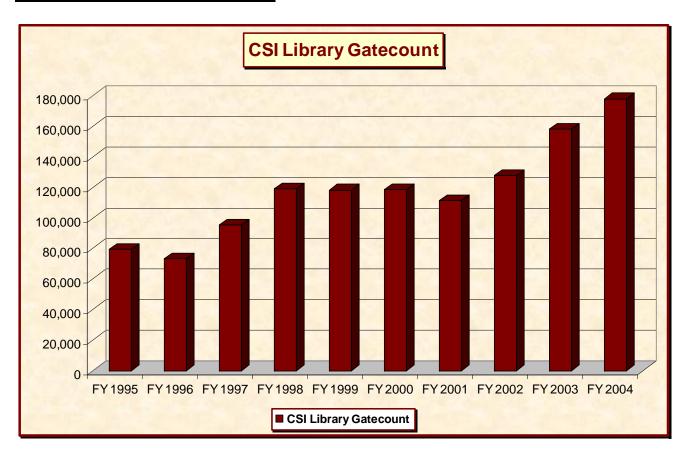


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# Appendix 5.1 Graph Depicting Number of Visitors to Library and Number of Checkouts

CSI Library Gatecount				
FY 1995	79,282			
FY 1996	73,200			
FY 1997	95,334			
FY 1998	118,893			
FY 1999	118,236			
FY 2000	118,398			
FY 2001	111,539			
FY 2002	127,768			
FY 2003	158,103			



CSI Library Usage Statistics				
Print and Audiovisu	ual Resourd	es		
	2001	2002	2003	
Gatecount	111,539	127,768	158,103	
Checkouts				
Books (Main collection)	7,520	8,290	7,137	
Fiction	151	126	173	
Vertical File (Maps and Pamphlets)	145	113	85	
Special	24	27	36	
Videos & DVDs	1,502	1,643	1,909	
Audio Recordings	650	794	952	
Faculty Reserves	6,660	6,873	6,198	
Totals	16,652	17,866	16,490	
Interlibrary Loan				
Books, etc. Borrowed	410	359	376	
Article Photocopies Requested	209	225	152	
Books, etc. Lent	286	391	396	
Article Photocopies Sent	1	2	0	



# Appendix 5.2 Summary Stats on Collection

CSI LIBRARY: INFORMATION	RESOURCES, PRINT & (9/1/03)	AUDIOVISUAL
Collections	Titles	Volumes/Units
Books: Main Collection	54,142	58,217
Reference Works	2,206	5,392
Atlases	40	45
Oversized Books	806	833
Fiction	1,009	1,017
Special Collection	148	235
SUB-TOTAL BOOKS	58,361	65,739
Videos	2,398	2,539
DVDs	9	11
CDs Music	698	974
Books-on- Tape	84	87
Audio CDs	6	9
CD- ROMs	44	44
SUB-TOTAL NON-PRINT	3,239	3,664
Periodical Subscriptions	312	367
Pamphlets & Maps	1,124	4,753
Instructor Reserves	749	1,546
GRAND TOTAL	63,838	76,069



# CSI LIBRARY: INFORMATION RESOURCES, ELECTRONIC (10/15/03)

The Library currently provides access to the following databases:

Library Web Site Horizon Public Access Catalog

- Academic Search Premier
- Agricola
- Alt Health Watch
- Biomedical Reference Collection: Basic
- Business Source Premier
- CANCERLIT
- CINAHL (Current Index to Nursing & Allied Health Literature)
- Clinical Pharmacology
- College Source (College catalogs)
- Computer Source
- Corporate ResourceNet
- CQ Researcher (Current affairs)
- ERIC (Education)
- Fuente Academica
- Funk & Wagnalls Encyclopedia
- Health Source: Consumer Edition
- Health Source: Nursing/Academic
- Knight Ridder Collection (Newswire)
- MasterFILE Premier
- MedicLatina
- MEDLINE
- Military & Government Collection
- Newspaper Source
- Novelist
- Nursing & Allied Health Collection: Basic
- OCLC WorldCat
- Professional Development Collection
- ProQuest Newspapers
- Psychology & Behavioral Science
- Regional Business News
- Religion & Philosophy Collection



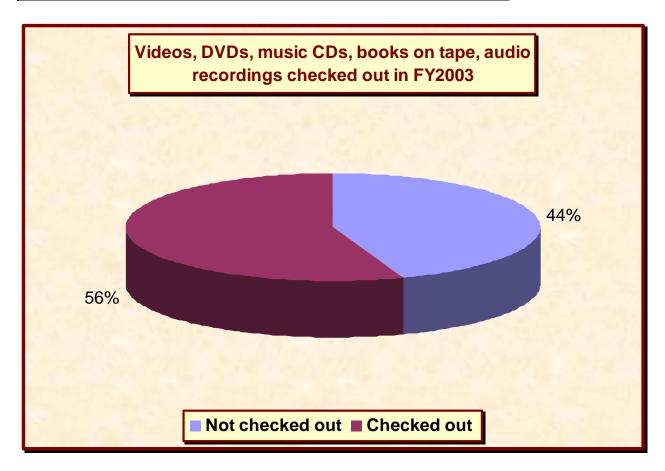
# The Library also provides access to the electronic versions of these magazines and journals:

- American Demographics
- Chronicle of Higher Education
- College English
- Current History
- Journal of Teacher Education
- Teaching English in the Two-Year College Geriatric Nursing
- JAMA (Journal of the American Medical Association) JEMS (Journal of Emergency Medical Services)
- Journal of Chemical Education
- Journal of Pediatric Nursing
- Nursing Outlook
- RN
- Smart Computing in Plain English



# Appendix 5.3 Graph of AV Checkouts

Videos, DVDs, music CDs, books ot tape, audio recordings checked out in FY2003				
	Items	Percentage		
Not checked out	1,600	44%		
Checked out	2,000	56%		
Total Collection 3,600				





Appendix 5.4
Survey of Computer Use in Library

# CSI LIBRARY STUDENT OPINION SURVEY

**April 2003** 

Survey instrument created

&

responses compiled by

Jennifer Adams

&

Tricia Hyde

300 surveys distributed in the library from April 21 to May 2, 2003

185 completed surveys returned (62% response rate)



# College of Southern Idaho

### Collections

1.	Which of the	following hav	e vou used?	Please	check all that apply	,
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129 Books – Lending	75 Reference	100 Magazines & Journals	37 Reserves
85 Videos	11 Sound Recordings	23 Pamphlets & Maps	
13 No Response			

- 2. How have the collections helped you achieve your academic and self-development goals?
- It was for my reading pleasure.
- It helped me do better in my class.
- They are really great books & I can find a book about anything.
- I have learned more & can take my time to look over.
- I really don't know.
- They have fit perfectly with content & ease of use, with the courses I have used them for.
- Yes, the collections helped me improve my thesis for English.
- Sure.
- Yes.
- For the most part I just use the computers.
- Got info needed for papers.
- Let me use supplies & helped explain how to use them.
- It helped to have more knowledge in my skills.
- Provided videos I needed to learn American Government.
- None.
- Computers were great source.
- The math videos are nice.
- Not very much. I used the videos once & still didn't well on my test.
- It just made it easier for me what I needed when I needed it.
- Gives me a quiet place to study.
- I would have to say that the resources involved for each class has had substantial benefits to achieving a well
  refined grade average.
- Gave me information to further my education.
- The library resources have helped me complete my school work without being off-campus.
- They have helped me to catch up and got decent grades without them I would fail completely.
- Soooo much it is very nice to have as good a library as we do here.
- Math videos are priceless.
- Books helped me write a report.
- Research papers, essays, art history, English 101-102.
- To do my assignment or to prepare for exams.
- They have helped me complete many projects & assignments that otherwise wouldn't have been as complete.
- Able to complete required readings.
- They have been a huge help during my two semesters at CSI. The reserves have really helped me do better in my American Government class.
- They have provided the info I needed to do my school work.
- By allowing me to locate the material I needed to complete my assignment.
- With the videos I receive the help, instead of tutors.
- They have given me the knowledge that I have needed to get my assignments done.
- They have helped.
- Great current references.
- Helped achieving my grade goals.
- They helped me with my reports and essays that very research and specific.
- They help me with my assignments.



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<ol> <li>Which of the foll</li> </ol>	owing have you used?	Please check all	that apply.
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129 Books – Lending	75 Reference	100 Magazines & Journals	37 Reserves
85 Videos	11 Sound Recordings	23 Pamphlets & Maps	
13 No Response			

- 2. How have the collections helped you achieve your academic and self-development goals?
- They've helped me in passing my exams because I had access to them so I could read them and prepare
  myself for the essay questions.
- Haven't used any yet.
- Yes, you have done your part.
- Just fine!
- Gives me different varieties of learning.
- Pretty good.
- Research, magazines are fun to just look at between classes too.
- They have been very helpful in completing research assignments.
- The collections have helped me achieve my academic development goals by providing me with enough material to complete assignments and help provide references for important term papers. I know that the CSI Library will always have exactly what I am looking for.
- Helps me get my assignments finished.
- Easy to find things!
- Reference & books helps me to find information for homework & projects. Reserves is required by the teachers. Videos is required by my PE teacher. And magazines helps me with my business study.
- It gives me the knowledge to get done what I need to get done.
- They have helped me learn more about the topic so when I did my presentation I knew more about it.
- It has helped me further my knowledge on a subject that I was writing a paper for.
- I have been able to complete required homework assignments, and any personal interests in almost any subject can be researched using the library's resources.
- All have helped me research topics covered in classes. I also use these materials to research for papers and speeches. The reserves were used to write papers and get information to pass tests.
- I have completed many projects & reports which have in turn furthered my learning & helped me succeed in my classes.
- I've been able to have the resources I needed for my classes w/out a lot of hard effort which is nice.
- All of the above are useful and should be in a library. I have only used the books for the classes I am taking now.
- It help me find answers to questions I have.
- By providing the information necessary to finish my homework.



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3. Do you use the library computers?		181 Yes	3 No	0 No Response
4. Have you used the library catalog?		129 Yes	57 No	O No Response
5. Have you accessed the library catalog	from home?	41 Yes	138 No	6 No Response
5. Have you used any of these online reso	ources? Please c	heck all that apply	<b>.</b>	
94 Magazine & Journal Indexes	56 Electron	ic Journals	33 CQ Res	searcher
7 OCLC WorldCat	57 College	Catalogs Online	44 No Res	ponse

- 7. Tell us how the library computers, library catalog, and online resources have helped you achieve your academic and self-development goals?
- Helped me on my research for class assignments.
- It makes it very easy to come and write papers and do essays.
- The fact that all are on the Library's computer.
- I can look things up quicker and make sure my research is effective.
- Some of the courses I take depend on computers & printers your computers & printer have worked really
  well for me.
- The library computers helped me in a lot of information I needed for this semester.
- Library computers helped to achieve goals set in classes this semester.
- Needed the computers to access them. Having lots of information readily available.
- Helped me stay in contact with universities at home in England. Helped research projects. Helped wordprocess work.
- Computers helped w/ research & homework.
- Fast, easy, & good & recent info help in papers & research projects; also for info for classes.
- They were of great help finding info on scientific reports.
- Good source of information that I can put to use.
- It help me in typing my essays and do a lot of research for my classes.
- I used the computers to access blackboard to check my math homework.
- The online resources helped on all my reports.
- Internet at high speeds has helped get homework done quickly.
- There are plenty of computers available. Their speed is up to date. Nice that all have zip drives.
- The Internet & Word are all I have used. The student e-mail helped me keep in touch with family.
- I was able to get info to complete one of my English essays. Also I was able to prepare for a presentation in my H&W class.
- The library computers are the major sources to my success here at CSI. Most of my work and research are
  done on these computers.
- Gives me extra computers to do homework on campus.
- As for development to learning, the web has inspired many students to excellerate [sic] their research
  capabilities (I have) & it has helped in the area of income stressed individuals. Services provided by this
  college there of.
- Information for my research essay.
- Library computers have helped me to complete my quizzes for class (Blackboard).
- Didn't know about them.
- Nil.
- Comps email know people, research write reports to get good grades in classes.
- When I couldn't work on papers at home, I was able to write them here.
- They help me find the books I need and the magazines I need. Sometime I need to check my account from home to see if my books are overdue.
- Library computers help me a lot since I don't have it in dorm.
- They allowed me to lookup essential data in order to achieve intellectual stimulation!
- Without them I would pretty much be lost. (I have no internet access anywhere else.)



3.	Do you use the library computers?		181 Yes	3 No	0 No Response
4.	Have you used the library catalog?		129 Yes	57 No	O No Response
5.	Have you accessed the library catalog fi	om home?	41 Yes	138 No	6 No Response
6.	Have you used any of these online resou	rces? Please che	eck all that apply.		
	94 Magazine & Journal Indexes	56 Electronic	Journals	33 CQ Res	searcher
	7 OCLC WorldCat	57 College C	atalogs Online	44 No Res	ponse

7. Tell us how the library computers, library catalog, and online resources have helped you achieve your academic and self-development goals?

- Availability to the net & Blackboard otherwise not accessible.
- They have broadened my outlook for research and given me a key edge for solving application problems.
- Provide info.
- It helps me because it is good to know that wherever I be, I can reach the topics I need and I want, and my
  knowledge can be improved better.
- They helped me get the information down that I need to get.
- I have been able to find the things I look for online.
- They've helped me with all my projects! I love the hours.
- They help a lot!
- Finished [sic] my projects.
- Easy to use w/ wide range of available info.
- Assisted in research for some classes.
- Just with research.
- Help me research.
- They've helped me by making research less complicated.
- My printer at home does not work so I have to save everything to a disc and come here. I'm also getting
  ready to move out of my house & I don't have a computer so I will be here all the time. The computers here
  help me a lot.
- The catalog has helped me with research, the computers have helped me to write my papers.
- I have been very pleased with the availability to gaining computer access. Only once was I not able to acquire
  one, due to them all being utilized.
- I have been able to find sources to help me write papers.
- Gives the people that don't have computers the chance to access here.
- They are set up to help and be convenient in every way.
- Very well as a lot of assignments are on Blackboard.
- Used source from mag. index for essay. You don't actually have to buy the magazine, which is good cause I don't have \$4 to spend on a magazine.
- They have made researching & reading much quicker and were easy to find and good reliable information!
- A lot of research.
- They have provided me w/ great info. on the subject @ hand.
- They have provided good and effective sources for me to do research and find what I am looking for.
- The computers, catalogs, and online resources located within the College of Southern Idaho's library have always been a reliable and useful way to help me achieve my academic & self-development goals. There is always an open computer and the access is easy to attain and always useful in the time of need.
- It helps me get my assignments finished.
- Much easier to research.
- All my assignments.
- They have helped me get information for classes and for school.
- I always have to use the library computers to get into "Word" in order to work my essay. And the blackboard.

Computers

### **Standard Five**

3. Do you use the library computers?		181 Yes	3 No	O No Response
4. Have you used the library catalog?		129 Yes	57 No	0 No Response
5. Have you accessed the library catalog	from home?	41 Yes	138 No	6 No Response
6. Have you used any of these online res	ources? Please ch	eck all that apply		
94 Magazine & Journal Indexes	56 Electroni	c Journals	33 CQ Res	earcher
7 OCLC WorldCat	57 College (	Catalogs Online	44 No Resp	ponse

- 7. Tell us how the library computers, library catalog, and online resources have helped you achieve your academic and self-development goals?
- Again, they give me what I need to do what I need to do.
- I have typed reports and looked up information on projects. I have emailed instructors on them.
- Using the computers has helped me find information on subjects that I couldn't find in the books or references.
- These online resources are very helpful when it comes to research papers and other assignments that require research.
- The online resources have helped me find many acceptable resources for research papers. I've also used them to look up topics that I am interested in.
- Using them for research for projects & reports.
- I really enjoy using the library computers. I use Blackboard to get assignment and it's required to use it for my Math class.
- The computer help with writing assignments and finding research.
- It makes research a lot easier and I am apt to find all the resources I need all in one place.
- I have to look a lot of stuff up. I have no computer at home so it is helpful to have them here.
- I can take test online.
- By telling me where books are located.



# College of Southern Idaho

### Services

8.	Which of the following have you required staff assistance with? Please check all that apply.							
	82 Finding Information	72 Locating an Item	5 Interlibrary Loan	63 Using the Computers				
	40 Printing	26 Directions	30 Photocopying	52 No Response				

- 9. How have these services helped you achieve your academic and self-development goals?
- Very nice and friendly.
- [Printing] Power Point Outlines. Whenever I need help, there's someone to help & it's always immediate, it's fantastic!!
- This services have helped me improve my skills and my grades. Thank you.
- Yes, by getting work completed.
- Helped me out of a jam.
- It was helpful for quick location.
- They were great help to get my homework done.
- Did not need help.
- When someone can help, efficiency is good.
- The services that have been provided to me help me locate and learn things fast, which helps me be an
  effective student.
- Made my work faster & easier.
- For those of us that can't afford books, where else would you go.
- Do my homework.
- Staff was helpful when asked for assistance.
- Yes, helped get my assignments completed.
- I wouldn't be able to type without.
- I get lost in the library and I need researching stuff. The guy (I think his name is Steve) helps so much!
- Sure
- Gets my paper printed so I could turn it in on time.
- They were helpful & willing to help it was comforting as well as helpful.
- It has really helped me find what I've searched for. It was also very helpful in the long-run.
- Those services are essentials for us. The staff assistance is good, but I think that it can be better if you ask
  occasionally if someone need help, because sometimes I feel the necessity to ask but I see everybody in their
  own activities.
- They are always there.
- Yes.
- Papers.
- Helped me in becoming more knowledgable [sic] in libraries resources.
- To find the right book and research.
- Made it less stressful for me when I had to research for my classes.
- They told me how to run the copier.
- These services helped me obtain what it was I intended to accomplish.
- Able to complete a project.
- Never needed help.
- It made it faster!
- Amy Schofield is awesome.
- The staff is very friendly & helpful.
- Very well.
- Computers is necessary for almost all of my homework. And I also have to get on the internet for blackboard.
- They were kind in helping me and they knew what to do and where the items I was looking for was.
- I was able to find the information I was looking for.
- I haven't used any of these services.
- I learned where everything was so I could find the information I needed.

# **Standard Five**

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Which of the following have you required staff assistance with? Please check all that apply.								
82 Finding Information	72 Locating an Item	5 Interlibrary Loan	63 Using the Computers					
40 Printing	26 Directions	30 Photocopying	52 No Response					
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9. How have these services helped you achieve your academic and self-development goals?

- I was helped with find some things I had saved.
- Makes life easier when you have a lot of homework to do and way less stressful.
- Everything is fine.
- I can get more things done.

### **Standard Five**

### Facility

10. Which of the following have you used? Please check all that apply.							
11 Audio Decks	64 Group Study Rooms	98 Photocopiers 5	Audio Tape Duplication				
53 TV/VCRs	3 Transparencies	4 Microfiche Reader/Printer	61 No Response				
11. How have the faciliti	es helped you achieve your academ	ic and self-development goals?					

- Great photocopiers, I love the fact that there is more than 1.
- I've used the copier for individual class assignments & group presentations, & the TV/VCR's for instructional assignments. Which is to say, whenever you need something pertinent for an assignment, it always seems to be here & available.
- The facilities have helped me achieve my academic and self development in many ways. Especially when I
  don't understand something they explain it very well.
- Watched videos.
- None of those, yet!
- Allowed me to view videos here and not waste time driving home between classes. Copies let me take home
  information for further study.
- Use of the computers was a god sent for me due to not having a computer at home.
- Gave me a quiet learning area.
- It's good that the TV was available when mine dies and the silence in that room is exquisite.
- The more I have to utilize the more I can achieve.
- Taking a speech class has helped in this area.
- Had to watch a movie for a class.
- Provided a quiet room to watch math videos.
- Write a report.
- Photocopiers helped me print cheap copies of stuff.
- The photocopiers helped w/ all assignment/project.
- Very good.
- It is good to find all the material we need to reach our goal without the necessity to go some other place, and
  that helps to save time, the time that we need to study.
- · Yes, when I need to copy things.
- No.
- They have all helped, the library is my 2<sup>nd</sup> home...maybe even my first.
- The group study rooms & photocopiers made it easier to communicate w/ my group w/out disrupting other students in the library.
- Helped me finish assignments.
- They have pretty much satisfied my needs.
- Finding a place where my group could talk loud.
- Provided what I needed to complete my stuff.
- Help me study & were convenient.
- We used the TV/VCRs to prepare 4 a presentation.
- Copies are good.
- The study rooms provide effective group study time. The photocopiers allow me to duplicate written or typed material for my learning enhancement. TV/VCR's have allowed me to watch educational videos right in the library.
- Got me information faster.
- The study rooms helps me to study with other without bugging others.
- They [photocopiers] helped by making copies for me.
- The group study rooms are very helpful when discussing group projects; TV/VCR's are useful when videos are required for certain classes; Photocopiers have been very helpful w/ my accounting class in particular I have used them to copy the answer key.
- I have had to make several photocopies for presentations and to take home some of the reserve readings.

  These have helped me because other wise I would have to find time to come here and read over the articles.

# **Standard Five**

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10. Which of the following have you used? Please check all that apply.							
11 Audio Decks	64 Group Study Rooms	98 Photocopiers	5 Au	dio Tape Duplication			
53 TV/VCRs	3 Transparencies	4 Microfiche Reader/F	Printer	61 No Response			
11. How have the facilitie	es helped you achieve your ac	ademic and self-development goal	ls?				

- They gave me a quiet place to study & do assignments & made copying needed information easier.
- Photocopiers came in handy for assignments. The group study rooms were kept quiet, very nice when studying.
- The study rooms really help a lot that way we are not disturbing anyone around us.
- I've been able to have a nice quiet place to study and have the things I need when I need them.
- All useful I just don't need them.
- Yes I can get more things done.
- They help me concentrate better.



### **Facility**

12. Please give your opinions about: the atmosphere, comfort level, accessibility, study tables, study carrels, seating, etc. of the library.

- Quiet comfortable surroundings; plenty of seating to sit down and study or relax.
- Comfortable, maybe a bigger library.
- They're OK.
- I use the library to study 7 days a week, anywhere from 1½ to 5½ hrs a night. I study here because I like the atmosphere, the people who work here, & the seating by the windows it seems <the windows> to open up the room, without having to look up from what I'm reading or doing (and the chairs are comfortable without feeling to lazy...).
- What I don't like about the library is that you're studying or doing your homework when most of the cellular phones are ringing most of the time.
- Very comfortable, helpful atmosphere; seating is excellent, study tables excellent; accessibility is superior.
- Need area for refreshments while studying.
- A great atmosphere for studying, calm & friendly. Great resources and very helpful.
- Sometimes people talk to loud!!! It would be nice to have a <u>quiet</u> atmosphere in a place specifically designed
  to study in.
- It's a nice atmosphere & clerks are kind & helpful.
- I like the library; comfortable, clean, good temperature, nice people, maybe a little stark, could use more decoration &/or the study tables could have a little more to them for comfort and appeal (some people like a little more privacy/seclusion).
- I think it's great, sometimes there's lots of study group in the library part. They should have to use rooms.
- I think the library is very comfortable & easy to use.
- Well, it's very nice and of course comfortable to study and it's great.
- Overall, very comfortable. Sometimes in the back, someone would talk loudly on a cell phone or to a friend and disturb me. But mostly, a good study place.
- Everything was great for me in the library.
- CSI athletes are loud & obnoxious, but everything else is wonderful!
- Everything is great except for the noise level occasionally. <u>And</u> when I come here at night many athletes seem to be hanging around, on computers etc. And they get flat out obscene. I don't know if authority hears it all, but if they did, these boys should be kicked out. Sorry, but I had to say it!!
- I enjoy studying in the library but the computers are too close together.
- Great. Sometimes no available computers. But over all it is great.
- The atmosphere in the library is very comfortable and roomy. I have never had to wait for anything and the study areas are perfect.
- Pretty quiet, very accesable, adaquite [sic] seating.
- Atmosphere is real good (excellent). Comfort level chairs for computers is criticized (back) hunch back syndrome. More printers please.
- Everything is good.
- Library is a good place to work on homework.
- Quiet.
- Good atmosphere. Could use some lounging couches & big comfy chairs or long visits but overall a great library.
- Everything is great, but I wish there were more math videos, because it's near impossible to rent the chapter that I need when I need it.
- Atmosphere is nice. Seating it would be nice if comp. chairs had backs.
- Atmosphere is good, comfort level is excellent, accessibility is pretty good, study tables are great, seating is
  excellent.
- We need more lounging areas and the comps. should be scattered and more space from the people @ the computers.
- I like the atmosphere in the library, easy to study, quiet.
- I am sure the facilities are fine.



### Facility

12. Please give your opinions about: the atmosphere, comfort level, accessibility, study tables, study carrels, seating, etc. of the library.

- The atmosphere is very pleasing, there are always study tables which makes it convenient, and it is always quiet.
- I think it is great!!
- Great atmosphere, quiet, comfort level is nice, accessibility and times available are great. Study tables are large, chairs are comfy. Wouldn't change a thing!
- I really like the arrangement of the library. It's very peaceful and yet it contains useful information and sources. The staff is very helpful and courteous to everyone who comes in.
- Seating is just okay, the rest is good.
- The library is very comfortable and quiet so that a person could study and concentrate.
- This is a place that everybody can feel comfortable because we can find a quiet place to study.
- It is easy to work in here.
- Its a very nice cozy environment. Its big clean easy to concentrate. I love it.
- I♥it! The library is a good place to be.
- I am greatful [sic] for the C.S.I. Library.
- It is good atmosphere.
- I like the CSI Library very much.
- CSI Library is pretty well managed. It has a great atmosphere to study & concentrate. At times all computers are taken, but if I wait enough I will get access to one.
- The library is a very comfortable place to get work done.
- It could use some additional computers & printers. Otherwise, the overall functions & operations of the facility appear to be running fine.
- It is great! I enjoy going to the library.
- Great library.
- The atmosphere is wonderful its comfortable to sit at a table & helpful to be quiet & also being able to sit a talk for help is great.
- Pretty good. You could use some couches etc. to just sit on the grey sitting chairs are rather uncomfortable.
- Chairs at computers are too low and need backs! A study group room with a computer for group computer work!
- I like it, its comfortable, friendly, place to study.
- Good.
- They have all suited my needs just fine. I think that the library is being run effectively.
- I love the CSI Library. Whenever I walk through the double doors of the library entrance I know I have chosen the right location for my study & research needs. The staff is friendly and the accessibility is overwhelming. I can never go wrong with any researching needs within this facility.
- I really like CSI.
- Very comfortable. Everything is great!
- I really like this place; make me feel comfortable and it's quiet, calm.
- This library is very good for studying and getting things done. It always has a quite [sic] atmosphere and seating arrangements are excellent.
- They are all very good. Beside, sometime people talk loud.
- I think that the library is good as it is. Sometime the computers are all filled up so that there is no accessibility to them but that is unavoidable. It's all good.
- It has a pleasant atmosphere. I have seen several times all the computers being used. And I have seen several times all the tables in use.
- The library is a very comfortable place to come & study. The atmosphere, accessibility, study tables, etc. are all great. Yes, it is my favorite place on campus.
- The atmosphere in the library is very comfortable. I especially like the small computer room off the side of the library. More study rooms w/a buffet & TV would definitely add a lot!



### **Facility**

12. Please give your opinions about: the atmosphere, comfort level, accessibility, study tables, study carrels, seating, etc. of the library.

- The library has a comfortable atmosphere, it is always quiet so I can study and tables help when I need to spread things out.
- Everything is great.
- I love coming to the library to do my assignments. I feel very comfortable. It's nice and quiet, and I have access to everything I need. Thank you!
- The atmosphere is good for studying. Sometimes it gets a little loud around the study tables and carrels. There is enough room for everyone to study at a table or carrel.
- I like the atmosphere at the library it provides a good place to study. I feel like people should turn their phones on vibrate while here though and go out side or in the back to talk it would cut down on the distractions while trying to study.
- Everything fine...
- Great for studying.
- Atmosphere = nice .. except for inconsiderate people who are loud
   Comfort = nice chairs! Perfect 10!
   I would like the books to be arranged by subject .. Except 4 that, all good!



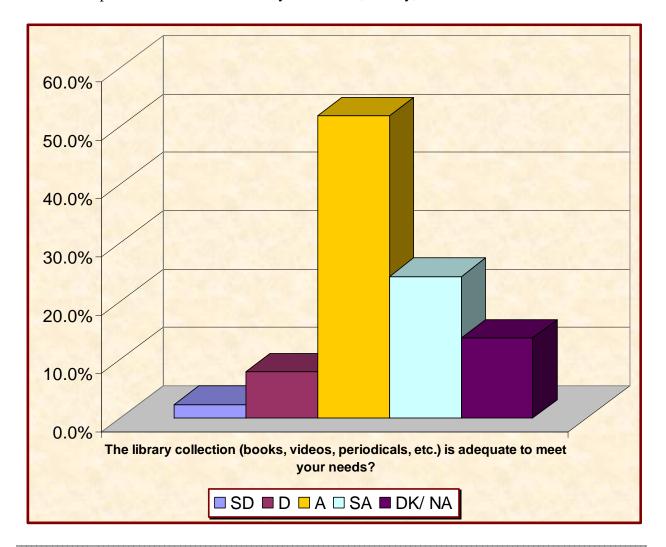
# Appendix 5.5 Fall 2003 Accreditation Survey Questions #18 and #19

# **Question #18**

Would you agree			Tota	ıl		Total Percent	Total Percent
that:	SD	D	A	SA	DK/ NA	in Agreement	Disagreement
The library collection (books, videos, periodicals, etc.) is adequate to meet your needs?	2.3%	7.9%	51.8%	24.3%	13.7%	76.1%	10.2%

KEY: SD=Strongly Disagree D=Disagree A=Agree SA=Strongly Agree DK/NA=No Opinion/Does Not Apply.

Includes responses from fall 2003 survey of students, faculty, staff and administration.



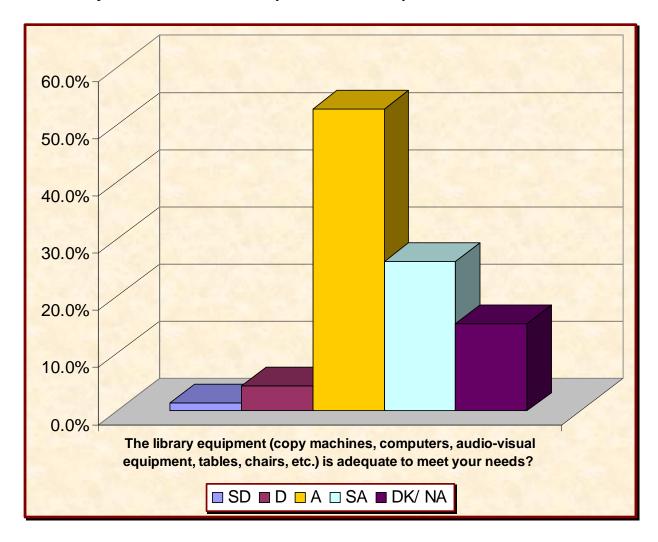


# Question #19

XX 11 41 4			Tota	I		Total	Total Percent
Would you agree that:	SD	D	A	SA	DK/ NA	Percent in Agreement	in Disagreement
The library equipment (copy machines, computers, audio-visual equipment, tables, chairs, etc.) is adequate to meet your needs?	1.4%	4.4%	52.8%	26.1%	15.3%	78.9%	5.8%

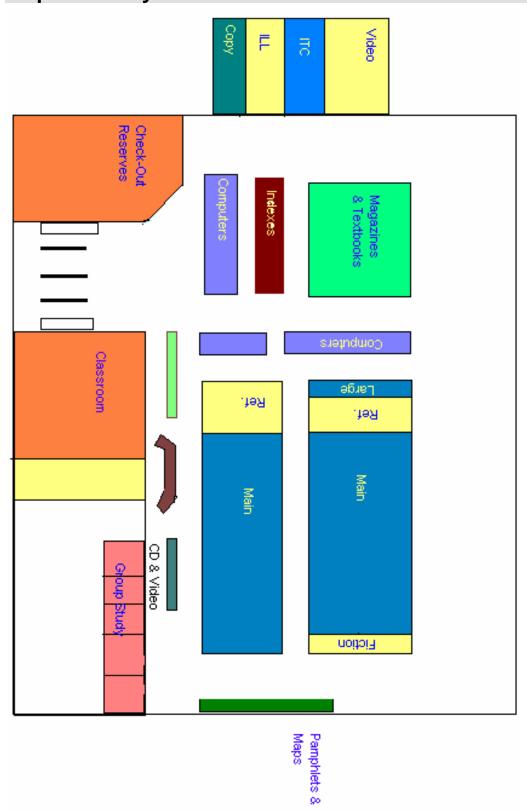
KEY: SD=Strongly Disagree D=Disagree A=Agree SA=Strongly Agree DK/NA=No Opinion/Does Not Apply.

Includes responses from fall 2003 survey of students, faculty, staff and administration.





# Appendix 5.6 Map of Library





# Appendix 5.7 Facility Use Data

# CSI LIBRARY: LIBRARY SEATINGILIBRARY USAGE (10/6/03)

The Library is a new facility constructed in 1996 with approximately 24,000 square feet of space and a total seating capacity of 268.

Computer seating	55
Special needs workstation	1
Index carrels	6
Video and special visual equipment	12
Audio carrels and Microform Reader	13
Armchair seating	25
Armchairs, current journals area	8
Study table seating	62
Study carrels	60
Group study rooms seating	26
Total Seating	268

A headcount is taken in the library at regular times. For the spring semester of 2003 (the latest full semester figures available at this time of writing) the busiest time of the week was mid-mornings with an average of 67 students at 10:30 a.m., and a peak count of 119 on a Friday at the same time.

Since even the record peak figure for the semester was equal to only 44% of the total seating capacity, we conclude that the library is still adequately sized to meet the goals and requirements of the library services for the students.



# CSI Library Headcount Spring 2003 Semester January 21 – May 16, 2003

AVERAGE	DAY	9:45	8:30	6:30	(5:30) Friday	(4:45) Sat / Sun.	4:15	1:30	10:30	8:30	\ 	X
	11					8		14			moT	S
28						34		21			Average High	Sunday
	45					59		31			High	у
	11	2	15	27			14	11	9	1	Low	N
48		15	34	53			57	61	76	43	Average High	Monday
	69	28	51	73			76	89	101	67	High	ıy
	13	2	9	21			20	19	16	2	Low	T
43		12	32	51			53	65	62	28	Average High	Tuesday
	61	20	44	67			70	98	86	44	High	ıy
	12	3	7	13			21	17	18	3	Low	wе
41		9	25	41			54	54	74	29	Average	Wednesday
	62	16	49	67			79	73	99	50	High	day
	10	1	13	22			10	11	13	1	Low	
37		10	26	43			41	53	59	27	Average High	Thursday
	58	26	41	59			57	79	85	56	High	ay
	7				8		6	9	10	2	Low	
39					19		32	45	64	37	Average High	Friday
	69				27		51	80	119	69	High	7
	9					9		8			Low	S
24						24		23			Low Average High	Saturday
	39					43		34			High	ау
37	37	12	29	47	19	29	47	46	67	33	AALIONOL	TIME



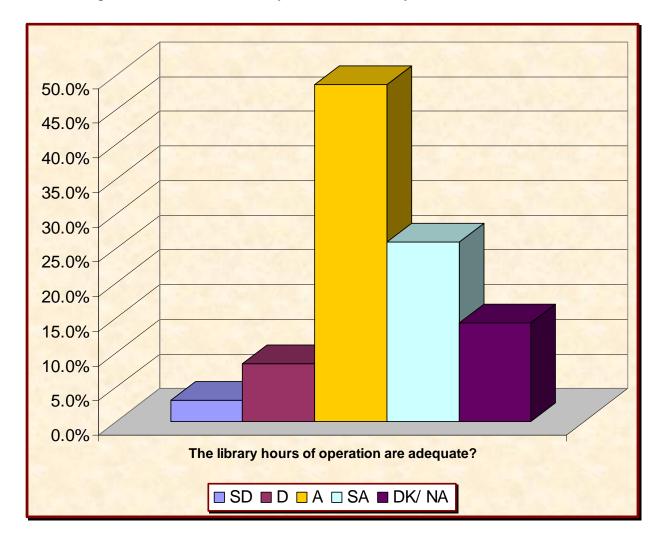
# Appendix 5.8 Fall 2003 Accreditation Survey Question #22

# Question #22

Washington a successful and			Total			Total	Total Percent
Would you agree that:	SD	D	A	SA	DK/ NA	Percent in Agreement	Disagreement
The library hours of operation are adequate?	3.0%	8.3%	48.6%	25.9%	14.2%	74.5%	11.3%

KEY: SD=Strongly Disagree D=Disagree A=Agree SA=Strongly Agree DK/NA=No Opinion/Does Not Apply.

Includes responses from fall 2003 survey of students, faculty, staff and administration.





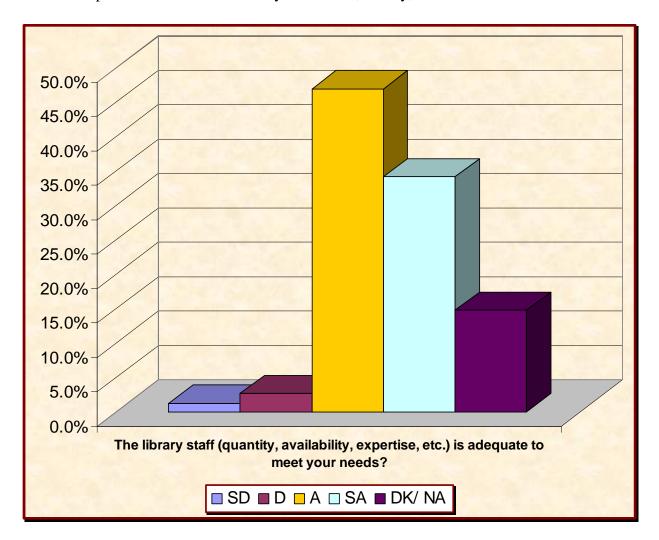
# Appendix 5.9 Fall 2003 Accreditation Survey Question #20

# Question #20

W. H			Total			Total	Total Percent
Would you agree that:	SD	D	A	SA	DK/ NA	Percent in Agreement	in Disagreement
The library staff (quantity, availability, expertise, etc.) is adequate to meet your needs?	1.3%	2.7%	47.0%	34.2%	14.8%	81.2%	4.0%

KEY: SD=Strongly Disagree D=Disagree A=Agree SA=Strongly Agree DK/NA=No Opinion/Does Not Apply.

Includes responses from fall 2003 survey of students, faculty, staff and administration.





# Appendix 5.10 **TEAMS-Elite Form**



Curriculum Committee Proposal with Jenzabar EX Catalog
College of Southern Idaho
This proposal to be presented to the Curriculum Committee Chairperson ten (10) days prior to Curriculum Committee Meeting for dissemination to the committee members.

Requestor Name		Requ	uest Date
Department		Implementation S	Semester Fall 2002
Instructor			
45 hours required p Contact Hours to Generate 1 Cre In Cls Hm V Lecture 15 30 Lab 30 15	edit //k # Hrs Per Week ) # Lecture 5 # Lab	# Hrs Per Semester # Lecture # Lab	Check if Applicable ☐ Independent Study ☐ Seminar
Clinical 45	) # Clinical	# Clinical	☐ Internet Course
Action Requested (Check all that Apply for one action only)  Action  New Course Addition Old Course Change*  Course Retirement	Add to Gen Course	Requirement Ca	dd to Information talog Only
	TEAMS Elite Catalo	g <del></del>	
*ONLY Mark the 'Chg' (c	_	changing if this is a cou urrent course	urse change.
Number: Discipline (4 o	har) Number (3-5 char) N	Number: Discipline (4 ch	ar) Number (3-5 char)
Chg New Course Title: Long (35 Char): Short (15 Char):			_ _
Current Title:			
		lax Cr Hrs: Maximu Minimu be repeated and the credits	Enrollment Defaults: um: um:
Chg Catalog Description:	accumulated. The catalog (	acsemption must so state.	
Chg Instructional Method: (Check on EX-Exam CC-Coop/Clinical IN-Individualized/Corresponder	☐ LB-Lab ☐ LC-Lecture	e mmunications	g Grade Type: LT-Letter PF-Pass/Fail NG-Not Graded

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Rationale for Action:	
Relevance of the course (college or university parallel, occupation	nal, community service, etc.)
New physical materials and/or personnel required (visual aids, eq	uipment, facilities, library books, etc.)
Incomplete proposal forms will be ref	
Financial Impact (to be filled out by the Executive Reallocation Vice President & Chief Academic Officer)	on of funds New monies needed
Curriculum Committee Vote	
# Yes # No # Abstentions	<u> </u>
Curriculum Committee Chairperson's Signature	Date
It is requested that the person making the proposal and the respective committee meeting when the proposal is under discussion. A period of presentation to the committee and the vote on the proposal. The waiting of the committee.	one month shall elapse between the first
Action by the Executive Vice President	ason
Signature of the Executive Vice President & Chief Academic Officer	Date
Note: Attach additional documentation i.e. letters of support, articletc.	culation agreements, special budget information,
Curr Comm Prop JEX Ctlg.doc	Rev 05/09/200



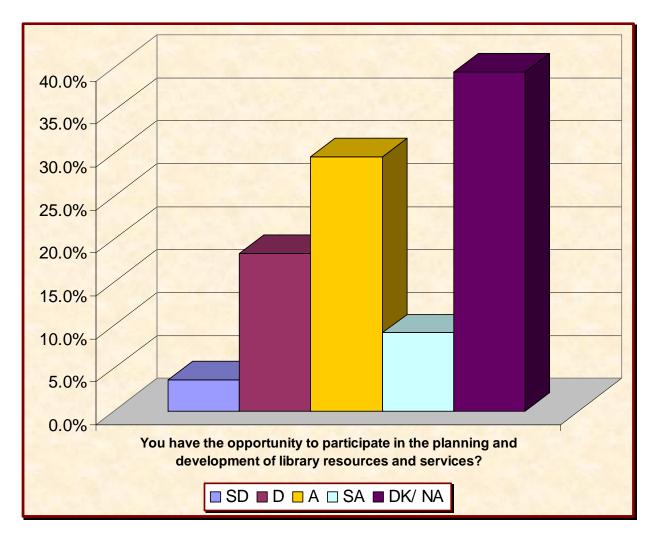
# Appendix 5.11 Fall 2003 Accreditation Survey Question #21

# Question #21

W. H			Total			Total	Total Percent
Would you agree that:	SD	D	A	SA	DK/ NA	Percent in Agreement	in Disagreement
You have the opportunity to participate in the planning and development of library resources and services?	3.6%	18.3%	29.6%	9.1%	39.4%	38.7%	21.9%

KEY: SD=Strongly Disagree D=Disagree A=Agree SA=Strongly Agree DK/NA=No Opinion/Does Not Apply.

Includes responses from fall 2003 survey of students, faculty, staff and administration.





# Appendix 5.12 **Multimedia Classroom List**

												Canyon																	Aspen	Building
124C	124B	124A	123	122	119	115		113	110E	107	106	101	195	181	180	179	150	145	144	140	139	134		131	Floater	Floater	Cart	Floater	108	Room
Computer Mart 486SSX33	P100 Aurora			yes	yes	Conner Creek PIII 1GHz	ConnerCreek PIII 667	yes			DELL	Conner Creek	Micron PIII 800MHz	Micron PIII 800MHz	Dell P4		Dell	No	Micron wfflat screens		Dell PIII 933MHz	NO		IBM			Dell		CN-800	Computer
- 2 2	17		-		_	72	13	17			_	_	_	-			_1		17				12	_					_1	
					_						_		1	_	_	1	_	_	_	_	_	_					_		_	Laptop Access
<u> </u>	_			_		_				table	_	1	1	_	_	1	_		_	_	_	_							_	Teaching Station
10' x 10'	8' x 8' DaLite	8' x 8' DaLite	5' DaLite	yes	8' x 10'	7' DaLite					8 x 8 DaLite	wall paper	wall paper	wall paper	8' x 8' DaLite	5' x 5' DaLite	8' x 8' DaLite	6#	smart board	yes	7' x 7' DaLite	6#							4/02 replaced	Screen
EzPro 610H	Polaroid PV211E	EzPro /50	EzPro 753	ELP5550C	EzPro 757	EzPro 610H		EzPro 610H		EzPro 610H	EzPro 753	EzPro 610H	EzPro 610H	EzPro 610H	EzPro 750	EzPro 753	EzPro 753	EzPro 750	Epson ELP 7550	EzPro 753	EzPro 610H	EzPro 750			EzPro 757	EzPro 753	EzPro 610H	EzPro 753	EZP70 615H	
	_		-	_	-	_		_		_	_	1	1	_	-	_	_	_	_	_	_	_			_	_	_	_	_	
		Soundlech	i		yes	Sony					Pyle Pro		SoundTech	SoundTech	CV - Rex	Pyle Pro	CV-Rex	no/is wired	yes	Pyle Pro	SoundTech	no/is wired							Speakers	Sound System
		D1100 AF	+		EV 368	EV400 AF JVC			EV 368		EV4400 AF		EV4400 AF JVC		EV400 AF				EV400AF	EV400AF		$\vdash$								Elmo
Quasar 4H		yes				JVC 4H HiFi			Quasar 4H		dvd/vcr		JVC 4H HiFi	EV400 AF Panasonic	yes	Sony	yes		Samsung	Sony	Panasonic								Panasonic 4H	VCR, Video
		د ا	_			_			_		_		1	_	_	_	ــ		_	_	_								_	O
Quasar 24"		Zenith 40" Magnavox 24"			Toshiba 60"				Mitsubishi 60"				RCA 48"																	TV (size)
					<sup>2</sup> Hitachi	Pana- sonic 9"			_				4											Q						Monitor

ISBDC/ Floater Fine Arts 119		ISBDC Floater		FND	C95	C93	, 1	A24	A23	A21	A20	A15	A06	Evergreen A05	112	104c	<b>Desert</b> 104a	202	201	135	130A	128	126	Building Room	
		(projector is a floater)			Micron PII 350	Dell (8/2004)	MICIOII TII 000	Micros DI SEO	yes	yes	yes		Dell P4	Dell P4	Conner Creek PIII 550 MHZ (6) PIII 600 (1)			wired to techno. then to 124E DELL			DELL			Computer	
		_				24	-			2		_	_		7	_					_			Laptop Access	
				_		_	-	<u> </u>		_				1	1						_			op Teaching ess Station	
		10' x 10' DaLite EzPro 610H			5' x 6' DaLite	DaLite	כמר	6' x 6' DaLite	10' x 10' DaLite	დ × დ	o v o	yes	5' DaLite	yes	9'x '9 DaLite		yes	yes	yes			yes	yes	Screen	
		e EzPro 610H	Epson ELP 5550		EzPro 753	EzPro 610H		EzPro 610H			EzPro 610H	EzPro 610H	EzPro 753	EzPro 750	Epson ELP 5550	EzPro 753	EzPro 750	EzPro 610H	equipment removed from room	EzPro 750	BoxLight CP- 630i	EzPro 753	EzPro 753	Projection System	
		_	_		_	_		_		_	_	_	_	_	_	_	_	1	noved	_	_	_	_		
	Peyvey	yes					source only			yes	Optimus Speakers	SoundTech	Pyle Pro	Radio Shack	SoundTech	Radio Shack yes	CV - Rex	Pyle Pro	from room		yes			Sound System	
				yes	EV400 AF	EV400 AF	yes			DT100 AF	DT100 AF				EV400 AF	yes	EV400 AF			EV4400 AF	VID-P100			Elmo	
		ProFect 4H		yes	Panasonic	yes	±	Mitsubishi	Quasar 4H		Quasar 4H	yes	Sony	Panasonic	Mitsubishi 4H	yes	Panasonic	Sony			Mitsubishi 4H			VCR, Video	
		_		_		_	-	-	-	_	_	_	_	_	_	_	_	1			_			ŏ	
	c	Magnavox 24"		Zenith 64" Magnavox 27"	Sony 27"	yes	Magnavox 27"	Sony 24"	Quasar 24"	Toshiba 48"	Sony 27"		Sony 27"								Toshiba 48"			TV (size)	
	4	_		7 T	ے	_	7	_		_	_		_								ω Τ				
				Panason	JVC 13"																Hitachi			Monito	



		Panasonic 1	EV400 AF	SoundTech	_	EzPro 610H	yes	_	_	Hz 1	Micron PIII 800MHz	118	rooms
		Panasonic 1		Pyle Pro	1	EzPro 750	yes	1	_		Dell	117	combine
Sony		Panasonic 4H 1	EV400 AF	Bose	_	EzPro 610H	10' x 10' DaLite	_	_	1/0	GreenerValley 1/0	116	
Sony		? 1	EV400 AF	Bose	1	EzPro 610H	10' x 10' DaLite	1	_	1/0	GreenerValley 1/0	115	
				no/is wired	_	EzPro 750	yes	_	_		S	114	
				no/is wired	1	EzPro 750	yes	1	_		NO	113	
		with projector				FV235					Kramer Switch		
	Mitsubishi 25" 1	Quasar/on tv 2		no/is wired	_	Polaroid	8 x 8 DaLite	_	_	_	Dell 01/03	109	
	Emerson 25" 1	Emerson 1		no/is wired		PV235	yes	_			טרבר סיט ב		
		yes 1		SoundTech	_	EzPro 753			_	_	DELL 9/04	103	
		yes 1	EV400 AF	SoundTech	_	EzPro 757	8' x 8' DaLite	_	_	Hz 1	Micron PIII 800MHz	102	
				no	_	EzPro 610H	නු හ	_	_	26	yes	101	Shields
					_	EzPro 757		1				Library/ Conf Rm	
		yes 1		ŗ		Infocus LP820	yes		_		new	Rick Allen new Room	Herrett Center
Wacom	RCA 48" 1			CV - Rex	_	Infocus LP530	yes	_		_	HP	234	
	RCA 25" 1	RCA 1	EV4400 AF		_	Epson ELP 5550	10' x 10' Luma			_	yes	233	
	RCA 25" 1	RCA 1			_	Epson ELP 5550	1	_		_	yes	232	
	Emerson 25" 2 RCA 25" 1	Emerson 2 RCA 1			_	Infocus LP50		_	_	_	yes	231	
		_		no/is wired	_	EzPro 610H	10' x 10' Luma	_		_	yes	218	
	RCA 25" 1	RCA 1						1		_	Dell P4	213	
	RCA 25" 1	RCA 1						_		_	yes	210	
			EV4400 AF	CV - Rex	_	Infocus LP530	yes					201	
	Zenith 60" 1									2	Princeton Graphic System		
					_	EzPro 757							
		dvd/vcr 1			_	EzPro 757	smart board		_			Conf Rm	
	$\overline{}$	JVC 4H 3		Koss	_	EzPro 615H	white board			_		114	
	Quasar 24" 1	Quasar 1		Pyle Pro	_	EzPro 610H	10' x 10' Luma			ယ	Aurora Vision	101	GRM
		ProFect 4H 1	EV400 AF	SoundTech	_	EzPro 610H	8' x 8' DaLite		_	_	Dell P4	104	Gym
					_	3M MP8030						Floater	
Monitor	TV (size)	VCR, Video	Elmo	Sound System		Projection System	Screen	Teaching Station	Laptop Access	ег	Computer	Room	Building



B14 Conner Creek
yes Dell 9/04
<u> </u>
EzPro 750 EzPro 610H
SoundTech
h EV400 AF
F Panasonic
<u> </u>

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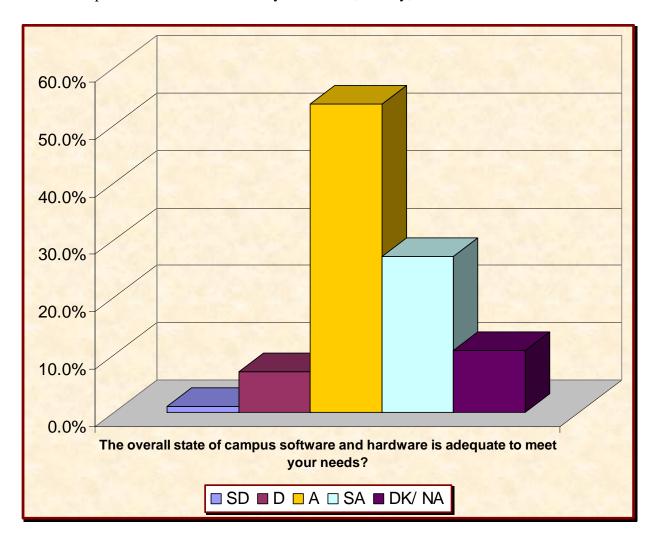
## Appendix 5.13 Fall 2003 Accreditation Survey Question #24

#### Question #24

W. H			Total			Total	Total Percent
Would you agree that:	SD	D	A	SA	DK/ NA	Percent in Agreement	in Disagreement
The overall state of campus software and hardware is adequate to meet your needs?	1.1%	7.1%	53.8%	27.2%	10.8%	81.0%	8.2%

KEY: SD=Strongly Disagree D=Disagree A=Agree SA=Strongly Agree DK/NA=No Opinion/Does Not Apply.

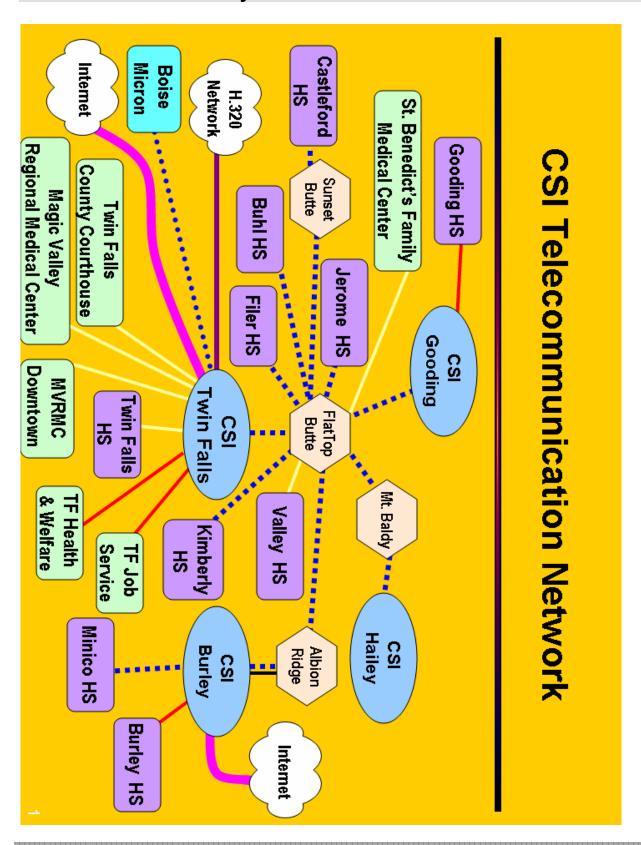
Includes responses from fall 2003 survey of students, faculty, staff and administration.





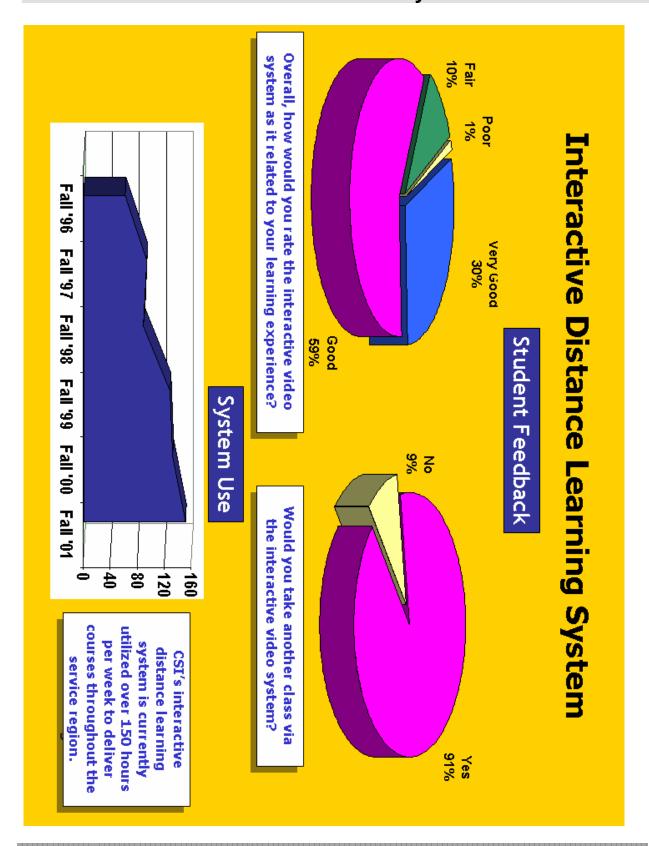
### Appendix 5.14

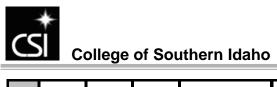
### **Telecommunication System**





# **Appendix 5.15 Telecommunication Satisfaction Survey**





Total	on Interactive System?	Would Take Another Class	When Promised?	Materials Available	Hear Instructor?	Satisfied with Ability to		at Other Sites	Interaction with Students				Interaction with Instructor			Interactive Video System	Overall Impression of					Respoi
	No	Yes	No	Yes	No	Yes	Poor	Fair	Good	Very Good	Poor	Fair	Good	Very Good	Poor	Fair	Good	Very Good				Responses from Students at CSI
76	12	63	6	70	1	75	7	28	31	8		<sub>ا</sub>	27	43		7	51	17	Count		Typica	n Stud
100.0%	16.0%	84.0%	7.9%	92.1%	1.3%	98.7%	9.5%	37.8%	41.9%	10.8%		6.7%	36.0%	57.3%		9.3%	68.0%	22.7%	Percent	Yes	Typically On-Site with Instructor?	ents at C
67	15	47	22	43	7	60	27	21	12	9	3	1	37	15	4	15	37	11	Count		with Ins	SI Sites
100.0%	24.2%	75.8%	33.8%	66.2%	10.4%	89.6%	40.9%	31.8%	18.2%	9.1%	4.5%	16.7%	56.1%	22.7%	6.0%	22.4%	55.2%	16.4%	Percent	No	tructor?	es
144	28	110	28	114	8	136	34	49		14	3	16	65	58		22	89	28	Count	_	<b>+</b>	
100.0%	20.3%	79.7%	19.7%	80.3%	5.6%	94.4%	24.3%	35.0%	30.7%	10.0%	2.1%	11.3%	45.8%	40.8%	2.8%	15.4%	62.2%	19.6%	Percent	2.0	Total	



CS	*	C	olle	ge	of :	Sou	uthe	ern	lda	aho											Sta	ındar
Total	on Interactive System?	Would Take Another Class	When Promised?	Materials Available	Hear Instructor?	Satisfied with Ability to		at Other Sites	Interaction with Students				Interaction with Instructor			Interactive Video System	Overall Impression of					Response
	No	Yes	No	Yes	No	Yes	Poor	Fair	Good	Very Good	Poor	Fair	Good	Very Good	Poor	Fair	Good	Very Good				Responses from Students at High School Sites
60	3	57		60	1	59	11	19	25	5			1	49		ω	40	17	Count		Typic	<b>udents</b>
100.0%	5.0%	95.0%		100.0%	1.7%	98.3%	18.3%	31.7%	41.7%	8.3%			18.3%	81.7%		5.0%	66.7%	28.3%	Percent	Yes	Typically On-Site	at High
39	14	23	14	25	23	16	16	17	5	1	3	17	13	9	3	24	9	3	Count		with Ins	Schoo
100.0%	37.8%	62.2%	35.9%	64.1%	59.0%	41.0%	41.0%	43.6%	12.8%	2.6%	7.7%	43.6%	33.3%	15.4%	7.7%	61.5%	23.1%	7.7%	Percent	No	-Site with Instructor?	I Sites
99	17	80	14	85	24	75	27	36	30	9	3	17	24	55	3	27	49	20	Count	_	-	
100.0%	17.5%	82.5%	14.1%	85.9%	24.2%	75.8%	27.3%	36.4%	30.3%	6.1%	3.0%	17.2%	24.2%	55.6%	3.0%	27.3%	49.5%	20.2%	Percent	0.01	Tots	



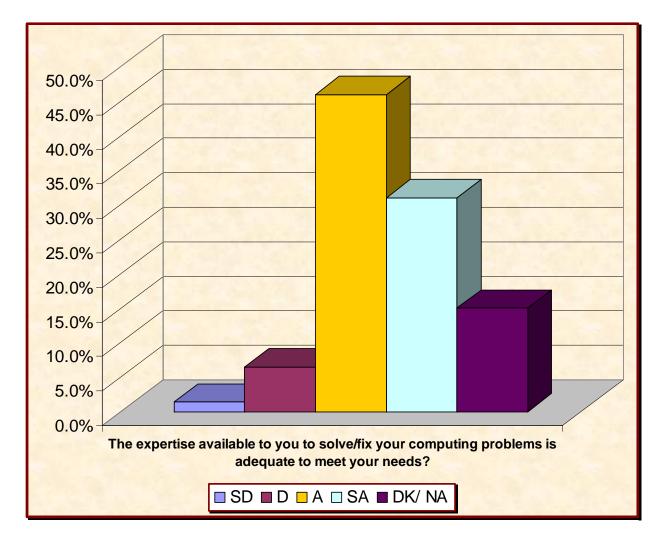
## Appendix 5.16 Fall 2003 Accreditation Survey Question #25

#### Question #25

XX 11 41 4			Total			Total	Total Percent
Would you agree that:	SD	D	A	SA	DK/ NA	Percent in Agreement	in Disagreement
The expertise available to you to solve/fix your computing problems is adequate to meet your needs?	1.4%	6.5%	46.0%	31.0%	15.0%	77.0%	7.9%

KEY: SD=Strongly Disagree D=Disagree A=Agree SA=Strongly Agree DK/NA=No Opinion/Does Not Apply.

Includes responses from fall 2003 survey of students, faculty, staff and administration.





### Appendix 5.17

#### **CSI Computer Systems Acceptable Use Policy**

#### **Computer Systems Acceptable Use Policy**

October 27, 1995 Modified: July 18, 2003

Review by the CSI Computer Committee: January 14, 2000

This policy is designed to guide students, faculty, and staff in the acceptable use of computer and information systems and networks provided by the College of Southern Idaho (CSI).

#### **Guiding Principles**

The CSI community is encouraged to make innovative and creative use of information technologies in support of education and research. Access to computer systems and networks owned or operated by College of Southern Idaho imposes certain responsibilities and obligations and is granted subject to college policies, and local, state, and federal laws. Acceptable use always is ethical, non-offensive, reflects academic honesty, and shows restraint in the consumption of shared resources. It demonstrates respect for intellectual property, ownership of information, system security mechanisms, and individuals' rights to privacy and to freedom from intimidation and harassment.

#### **Acceptable Use Guidelines**

In making acceptable use of resources the College expects that you will:

- use resources only for authorized purposes.
- use resources for educational-related course work, research projects, or department activity.
- protect your user id and system from unauthorized use. You are responsible for all activities on your user id or that originate from your system.
- access only information that is your own, that is publicly available, or to which you have been given authorized access.
- use only legal versions of copyrighted software in compliance with vendor license requirements.
- be considerate in your use of shared resources. Refrain from monopolizing systems, overloading networks, degrading services, or wasting computer time, connect time, disk space, printer paper, manuals, or other resources.

In making acceptable use of resources the College expects that you will not:

- use another person's system, user id, password, files, or data without permission.
- use computer programs to decode passwords or access control of information.
- attempt to circumvent or subvert security measures.
- connect or use unauthorized or personal equipment on CSI networks.
- engage in any activity that might be harmful to systems or to any information stored thereon, such as creating or propagating viruses, disrupting services, or damaging files.
- use CSI systems to access or distribute what could be considered offensive, abusive, pornographic, threatening or libelous material.
- use CSI systems for commercial or partisan political purposes, such as using electronic mail to circulate advertising for products or for political candidates.
- make or use illegal copies of copyrighted software, store such copies on CSI systems, or transmit them over CSI networks.
- use mail or messaging services to harass or intimidate another person, for example, by broadcasting unsolicited messages, by sending unwanted mail, or by using someone else's name or user id.



- waste computing resources, for example, by intentionally placing a program in an endless loop, printing excessive amounts of paper, or sending chain letters.
- use the College's systems or networks for personal gain, for example, by selling access to your user id or to CSI systems or networks, or by performing work for profit with CSI resources in a manner not authorized by the college.
- play games using any of the College's computers or networks, unless for instructional purposes as specifically assigned by a professor.
- engage in any other activity that does not comply with the Guiding Principles presented above.

#### **Procedures and Sanctions**

Individuals using computer systems owned by the College of Southern Idaho do so subject to applicable laws and CSI policies. College of Southern Idaho disclaims any responsibility and/or warranties for information and materials residing on non-CSI systems or available over publicly accessible networks. Such materials do not necessarily reflect the attitudes, opinion, or values of College of Southern Idaho, its faculty, staff or students.

Notice is hereby given that there are no facilities provided by the College for guarantee of confidential files. CSI staff may have the ability to view all messages and files of any user. However, it is not the routine policy of the staff to view others' files, and the intention is to keep files private, even though such privacy cannot be guaranteed.

Violations, or apparent violations of this policy will be referred to the Office of Instruction and Computer Center as appropriate. Persons found to be in violation of this policy are subject to the full range of sanctions, including the loss of computer or network access privileges, disciplinary action, dismissal from the College, and legal action.

The College of Southern Idaho considers any violation of acceptable use principles or guidelines to be a serious offense and reserves the right to copy and examine any files or information resident on CSI systems allegedly related to unacceptable use, and to protect its network from systems and events that threaten or degrade operations. Violators are subject to disciplinary action as prescribed in the student's College Code of Conduct and the student and employee handbooks. Offenders also may be prosecuted under laws including (but not limited to) the Communications Act of 1934 (amended), the Privacv Protection Act of 1974, the Computer Fraud and Abuse Act of 1986, the Computer Virus Eradication Act of 1989, Interstate Transportation of Stolen Property, the Electronic Communications Privacy Act, and Idaho computer crime laws as specified in Idaho Code, Section 2201. Access to the text of these laws is available in the reference section of the College of Southern Idaho library.

#### **Appeals**

Appeals should be directed through the existing appeals and problem solving procedures.



## Appendix 5.18

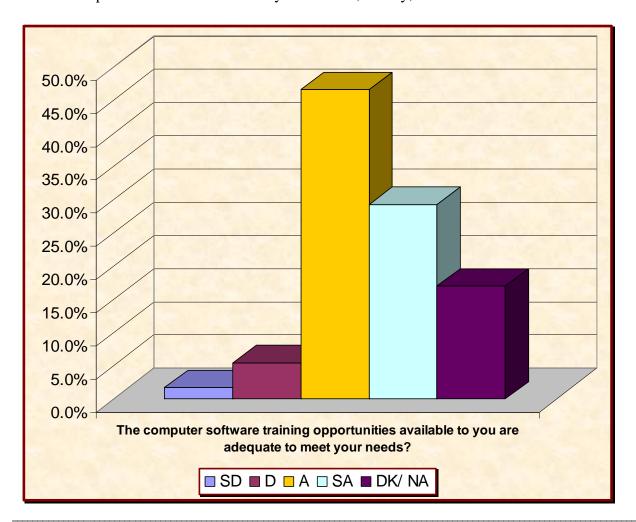
## Fall 2003 Accreditation Survey Questions #23, #24, #25 and #26

#### Question #23

W. H			Total			Total	Total Percent
Would you agree that:	SD	D	A	SA	DK/ NA	Percent in Agreement	in Disagreement
The computer software training opportunities available to you are adequate to meet your needs?	1.7%	5.4%	46.6%	29.3%	17.0%	75.9%	7.1%

KEY: SD=Strongly Disagree D=Disagree A=Agree SA=Strongly Agree DK/NA=No Opinion/Does Not Apply.

Includes responses from fall 2003 survey of students, faculty, staff and administration.



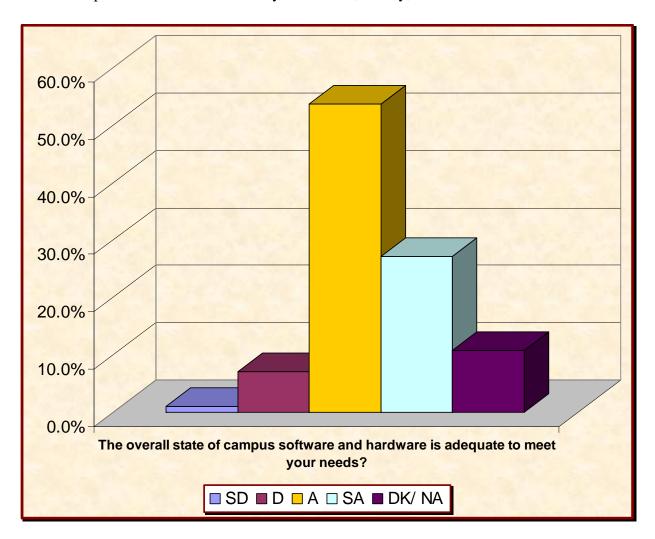


#### Question #24

XX. 11			Total	Total	Total Percent		
Would you agree that:	SD	D	A	SA	DK/ NA	Percent in Agreement	in Disagreement
The overall state of campus software and hardware is adequate to meet your needs?	1.1%	7.1%	53.8%	27.2%	10.8%	81.0%	8.2%

KEY: SD=Strongly Disagree D=Disagree A=Agree SA=Strongly Agree DK/NA=No Opinion/Does Not Apply.

Includes responses from fall 2003 survey of students, faculty, staff and administration.



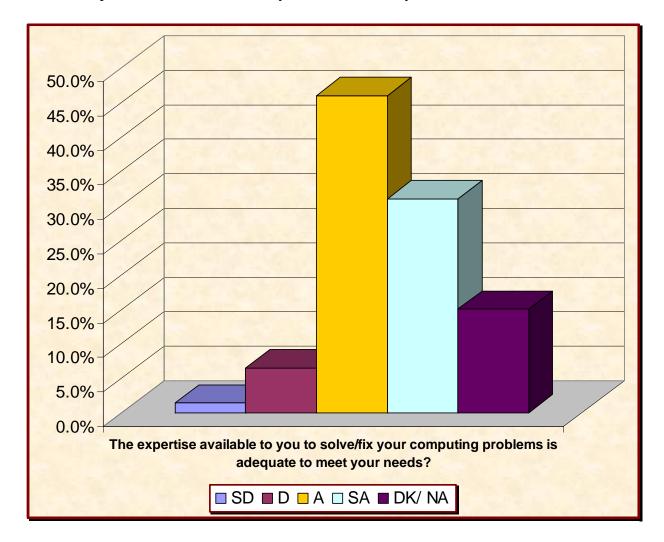


#### **Question #25**

W. 11			Total			Total	Total Percent
Would you agree that:	SD	D	A	SA	DK/ NA	Percent in Agreement	in Disagreement
The expertise available to you to solve/fix your computing problems is adequate to meet your needs?	1.4%	6.5%	46.0%	31.0%	15.0%	77.0%	7.9%

KEY: SD=Strongly Disagree D=Disagree A=Agree SA=Strongly Agree DK/NA=No Opinion/Does Not Apply.

Includes responses from fall 2003 survey of students, faculty, staff and administration.





#### **Question #26**

W. H			Total	Total	Total Percent		
Would you agree that:	SD	D	A	SA	DK/ NA	Percent in Agreement	in Disagreement
Campus personnel solve/fix computing problems in a timely manner?	1.3%	6.8%	44.2%	29.2%	18.6%	73.4%	8.1%

KEY: SD=Strongly Disagree D=Disagree A=Agree SA=Strongly Agree DK/NA=No Opinion/Does Not Apply.

Includes responses from fall 2003 survey of students, faculty, staff and administration.

